



2020 – WHAT A YEAR!
December 2020

Dear Clients, Colleagues, and Friends,

What a year. Challenging, frustrating, frightening, and unpredictable are some of the kindest words we can find to describe 2020. And although we all wish we could simply turn the calendar to January and have this all be a bad dream, some of those challenges will still be present.

Now, with vaccines being distributed throughout the nation and the world, we find reasons to hope that our lives will return to normal, or something much closer to normal, at least! As we prepare for better things to come, We want to thank each of you for rising to the challenges you faced. Veterinary hospitals have managed through PPE shortages, mandatory cancellations of non-critical procedures , then opening up to curbside appointments. You rapidly expanded telemedicine options, mastered videoconference software, and did your utmost to keep your doctors and staff healthy and socially distanced. And you did all this while homeschooling your children, caring for family and neighbors, and driving to store after store to find such basics as toilet paper and bleach.

But more importantly, through this pandemic, you never lost sight of your mission to protect animal health and welfare and prevent and relieve animal suffering. For this reason and many others, it is Summit's great honor to serve this profession. Summit works only with private veterinarians and veterinary practices, and we keep your best interests front of mind and close to our hearts. We heard your frustration, pain, disappointment, and confusion. Together, we navigated many challenges this year and are grateful for the confidence and trust you place in us.

Whatever changes 2021 brings, we fervently hope it is a better year for all of you. One thing that will never change is our commitment to you and your success, no matter how you choose to define it. We look forward to connecting with you in the coming year as the national conferences, regional and state in-person meetings return, or through a phone or video call. Until then, we thank you all for your loyalty, your friendship, and your dedication to the veterinary profession.

Thank you!
Summit Veterinary Advisors